CLAIMS

What is claimed is:

| 1 | 1. | A method for evaluating network access arrangements from an alternate |
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| 2 | access connection, comprising the steps of: | |
| 3 | | downloading a test through a network backbone to a network that will |
| 4 | produce a vii | rtual private network (VPN) for a user to simulate interactions with the VPN |
| 5 | and the alternate access connection; | |
| 6 | | comparing results of the test that has been downloaded to benchmarks for |
| 7 | the test that could be run on a set of access connections to the backbone from other than | |
| 8 | an alternate access connection; and | |
| 9 | | reporting the results of the comparison. |
| 1 | 2. | The method recited in claim 1, wherein the benchmarks comprise a |
| 2 | member of the group consisting essentially of Internet web page fetches, Intranet web | |
| 3 | page fetches, form processing, mail fetches, Service Access Point (SAP) transactions, | |
| 4 | PeopleSoft transactions, queries to Internet servers, and voice over IP (VoIP). | |
| 1 | 3. | The method recited in claim 2, further comprising the step of providing |
| 2 | the results of the comparison to customers of the VPN. | |
| 1 | 4. | The method recited in claim 3, further comprising the step of retesting the |
| 2 | VPN to characterize raw throughput of data. | |
| 1 | 5. | The method recited in claim 4, wherein the comparing step comprises the |
| 2 | step of downloading the benchmarks through a set of leased lines. | |
| 1 | 6. | The method recited in claim 4, wherein the comparing step comprises the |
| 2 | step of downloading the benchmarks through access connections comprising leased lines | |
| 3 | and modems | • |
| 1 | 7. | The method recited in claim 6, further comprising the step of improving |
| 2 | access to the VPN for customers of the VPN based on the comparison. | |
| 1 | 8. | A method for improving access to a virtual private network (VPN), |
| 2 | comprising the steps of: | |
| 3 | | simulating interactions with the VPN from access by an alternate access |
| 4 | connection h | by downloading a test through a network that will produce the VPN and |

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| 5 | comparing results of the test with a benchmark for the test that would have connected to |
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| 6 | the VPN through access connections other than from an alternate access connection; and |
| 7 | adjusting access to the VPN as a result of the comparisons made. |

- 9. The method recited in claim 8, wherein the simulating step comprises the steps of:
- downloading a test through a network backbone to a network that will produce the VPN for a user to simulate interactions with the VPN and the alternate access connection; and
 - comparing results of the test that has been downloaded to benchmarks for the test that could be run on a set of access connections to the backbone from other than an alternate access connection.
 - 10. The method recited in claim 9, wherein the benchmarks comprise a member of the group consisting essentially of Internet web page fetches, Intranet web page fetches, form processing, mail fetches, Service Access Point (SAP) transactions, PeopleSoft transactions, queries to Internet servers, and voice over IP (VoIP).
 - 11. The method recited in claim 10, further comprising the step of providing the results of the comparison to customers of the VPN.
 - 12. The method recited in claim 11, further comprising the step of retesting the VPN to characterize raw throughput of data.
 - 13. The method recited in claim 12, wherein the comparing step comprises the step of downloading the benchmarks through a set of leased lines.
- 1 14. The method recited in claim 12, wherein the comparing step comprises the 2 step of downloading the benchmarks through access connections comprising leased lines 3 and modems.